



## Education Agent – Student Feedback Form

This feedback assists ILLOURA COLLEGE to ensure that the Education Agents that are assisting students enrolled at ILLOURA COLLEGE are providing the service levels expected and that students are satisfied with the representation of their Education Agent.

Student Name: \_\_\_\_\_

Student ID Number: \_\_\_\_\_

Course: \_\_\_\_\_

Agent Name: \_\_\_\_\_

	4 Strongly Agree	3 Agree	2 Disagree	1 Strongly Disagree
The facilities available at ILLOURA COLLEGE are what my Education Agent described.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I am satisfied with the way my Education Agent assisted me before I arrived at ILLOURA COLLEGE.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My Education Agent always demonstrated honest and ethical behaviour.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The information provided to me by my Education Agent about living and studying in Australia was accurate.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The information provided by my Education Agent about studying at ILLOURA COLLEGE was accurate.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would recommend the Education Agent that I use to other students.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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### Comments about my Education Agent:

1. What are the two (2) best things about your Education Agent?

1.
2.

2. What two (2) things could your Education Agent do better?

1.
2.

3. Do you have any additional comments regarding your Education Agent?  
(e.g. Was communication of a high standard? Was the Agent knowledgeable? Was it easy to access the Agent etc.?)

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**Thank you for completing this evaluation!**

**Education Agent – Student Feedback Form V2.0**

Responsibility: Administration

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